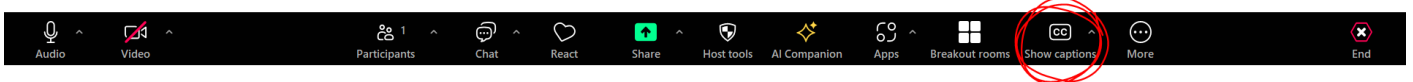


Closed Captioning

Zoom

1. Ensure Enhanced Encryption is enabled and NOT End-to-End Encryption otherwise some features won't be available - [Here's the list](#)
2. Ensure you have updated your Zoom account to the latest version. Then enable Automated CC before the event in [Zoom Account settings](#)
3. When you are in the meeting- at the bottom of your screen, select closed CC/Live Transcript. This must be done by the host of the meeting.

You or participants can always Hide Subtitles if you don't want to see them. Alternatively, once everyone has arrived, ask participants whether anyone wants them running. If they are not required, they can be turned off.



Youtube

YouTube Closed Captions setting must be activated when streaming. This is found in Create Stream > Settings > Setup > Turn on Closed Captions

Facebook

Turn on Closed Captions for Facebook Live broadcasts and Live Streaming- [Instructions here](#)

Big Blue Button

Big Blue Button: closed captions are available via a browser. However, be aware that CCs aren't available if accessing a BBB meeting on a phone. [BBB FAQ](#)

Windows 11

Windows 11 live captions can now provide translations and convert any audio that passes through your PC into a single English-language caption experience. Live captions allows you to read captions while working in other apps, even when disconnected from the internet. Importantly, all processing of audio and generation of captions from detected voice data occurs on-device so that audio, voice data, and captions never leave your device and are not shared to the cloud or with Microsoft. For more detailed information, please visit this [Microsoft help page](#).

