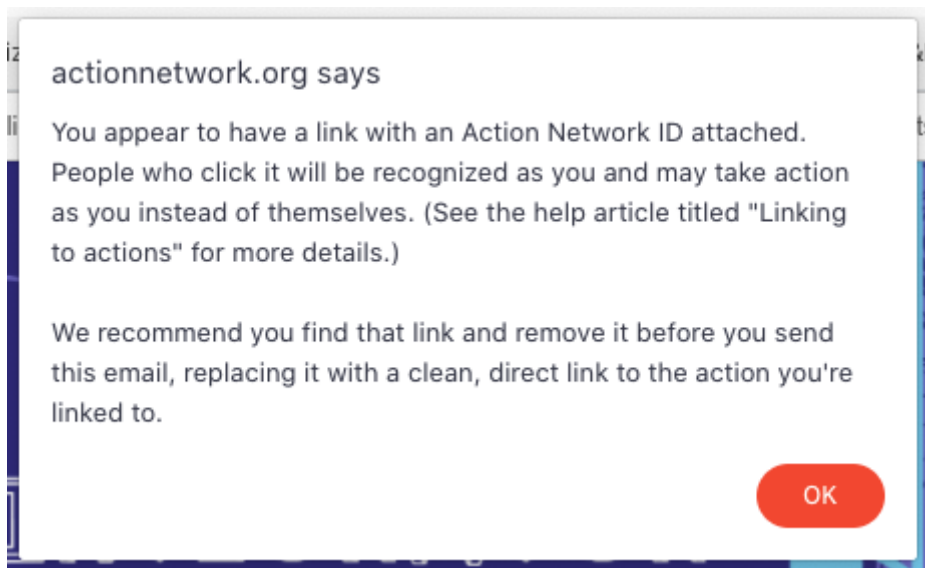


# Action Network ID attached

## Don't use links that you've copied out of other emails

This is **very important**: links copied from other Action Network emails contain tracking links; people's personal Action Network ID's etc.

The error you get is a pop-up box list this...



## The cause

Using this example:

[https://www.surveymonkey.co.uk/r/CZZX5DN?link\\_id=2&can\\_id=071ccc07c7xxxxxxxxxxxxxd003](https://www.surveymonkey.co.uk/r/CZZX5DN?link_id=2&can_id=071ccc07c7xxxxxxxxxxxxxd003)

If you copied the link from an Action Network email that you had previously received - the link will have your personal ID attached (the **&can\_id=xxx** part). You don't need any of the information after the question mark.

## The solution

In this case you would just use <https://www.surveymonkey.co.uk/r/CZZX5DN>

This goes for other links with user info embedded - eg. some Google links or links to Facebook or a fundraiser. Just cut out the question mark and everything after, make sure the links still works and just use that instead.

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