

# Proton.me domain

## Major problems using proton.me as the 'reply-to email'

We are seeing very substantially reduced delivery and open rates if using a **proton.me** domain email address as a reply-to address when sending Action Network emails.

Action Network have been informed, but no change as yet for this issue.(Aug 2023).

**For now it is just best to avoid using this domain.**

No issues noticed with the older protonmail.com email addresses.

Note: Local Groups, XRUK or Nation/Region circles, or other people holding roles in the movement can [apply for an xxxx@extinctionrebellion.uk email address](#)

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