

# Arrestee / Back Office Support

There are many roles related to Arrestee Support and Backoffice, but on the day of actions, these are the ones required:

- **Back Office Volunteer** (BOV) role involves taking phone calls via 3CX, an online software-based private branch exchange phone system.
- **Police Station Support Coordinator** (PSSC). PSSCs ensure arrested rebels are met on release by police station supporters (PSSs), by creating a rota for supporters and offering them advice and information.
- **Police Station Support** (PSS) Meet and greet arrestees when they are released from custody. Further information [here](#)

Typically required for actions where arrests are possible or where high police protester interaction is likely (eg stop and search or bad police behaviour).

Further detail can be found in the [Back Office Support Book](#)

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