Zoom FAQs / Troubleshooting

Zoom Basics

Helpful advice on using zoom is here on the Tech and Data shelf of the Rebel Toolkit.

Do I need a Zoom account to access sessions?

You do not have to sign up to a Zoom account to join sessions. You can access Zoom by clicking on the Zoom link provided.

Note: If you would like to create a Zoom account and join via an account, advice would be to set this up and download Zoom at least 15 minutes before the session so it gives you time to set it up correctly.

I cannot find the email for the Zoom Session for which I registered.

Sometimes emails are directed to spam.

- Search for ‘XR’, ‘ddat+hub’ or volunteer@extinctionrebellion.uk' in your Spam / Junk folder
- Ensure the email address you have provided when you registered is correct.

If you're completely new to using Zoom with XR

XR uses Zoom a lot for our meetings and we have a few ways of working that might be different to what you are used to.

If this will be your first time using Zoom with XR, we recommend you read this short introductory page.

If I miss sessions will I get another chance to go?

- Some sessions are recorded while others can be booked on later dates.
- We do suggest that you plan ahead and book sessions that suit your schedule.
