

# Getting Tech Support

## What can I ask and where?

All of us have difficulties in remembering exactly how to do things and sometimes it's quicker to ask a question than to search through help guides.

Join a **Zoom drop-in** for questions and support:

- **Hub specific** Mondays 16:00-17.00 on the [Big Blue Button link](#) and here are the [Big Blue Button Basics](#) on how to use it
- **General Tech** (quick questions) Tuesdays 18:00-18:30 [Zoom link](#)
- **General Tech** (deeper dive) Thursdays 18:30-19:30 [Zoom link](#)  
For Tues and Thurs: Meeting ID: 895 2855 8324 Passcode: 278766

If you are a Mattermost user you can message and post your questions in the channels listed below, **otherwise** email [tech@rebellion.earth](mailto:tech@rebellion.earth) and your query will be relayed to the appropriate team.

- For help with **The Hub, UK Cloud, UK Forums** or **Mattermost** go to the [Hub Help Desk](#) channel.
  - If your query relates to **Action Network** contact the [Action Network Data Team Reception](#).
  - [Support and guidance](#) for the **Volunteer Website**.
  - For the **Movement Calendar/map**, [find guidance here](#) or [ask a question here](#).
  - [Support and guidance](#) **Local Group map**.
  - [GDPR guidance and support](#).
  - Applying for an **extinctionrebellion.uk** email - [find guidance here](#)
  - [Mattermost reception](#) for questions about the **CRM (customer relationship management)** database.
  - **UK Vault** (bitwarden password manager) [guidance and support](#)
  - For all **other technical enquiries** go to [Tech Reception](#).
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