

# Getting Tech Support

## What can I ask and where?

All of us have difficulties in remembering exactly how to do things and sometimes it's quicker to ask a question than to search through help guides.

Join a **Zoom drop-in** for questions and support

- **Hub specific:** Mondays 16:00-17:00 [Zoom link](#) | Passcode 854386
- **General Tech** [quick questions]: Tuesdays 18:00-18:30 [Zoom link](#)
- **General Tech** [deeper dive]: Thursdays 18:30-19:30 [Zoom link](#)  
For Tues and Thurs: Meeting ID: 895 2855 8324 Passcode: 278766

If you are a Mattermost user you can message and post your questions in the channels listed below, **otherwise** email [tech@rebellion.earth](mailto:tech@rebellion.earth) and your query will be relayed to the appropriate team.

- For help with **The Hub**, **UK Cloud** or **UK Forums** go to the [Hub Help Desk](#) channel.
- If your query relates to **Action Network** contact the [Action Network Data Team Reception](#).
- For **other technical enquiries** go to [Tech Reception](#)

The XRUK Digital team provide maintenance and tech support for:

- The Hub
  - UK Cloud
  - UK Forums
  - Mattermost
  - Action Network
  - GDPR & Security
  - Volunteer Website
  - CRM [Customer Relationship Management]
  - extinctionrebellion.uk email accounts
  - UK Vault [Bitwarden password manager]
  - Events / Movement calendar
  - Events / Actions map
  - Local Group map
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