

Getting Tech Support

What can I ask and where?

All of us have difficulties in remembering exactly how to do things and sometimes it's quicker to ask a question than to search through help guides.

Join a **Zoom drop-in** for questions and support

- **Hub specific:** Mondays 16:00-17:00 Drop-in weekly Mondays 16:00-17.00 on the [Big Blue Button link](#) and here are the [Big Blue Button Basics](#) on how to use it.
- **General Tech** [quick questions]: Tuesdays 18:00-18:30 [Zoom link](#)
- **General Tech** [deeper dive]: Thursdays 18:30-19:30 [Zoom link](#)
For Tues and Thurs: Meeting ID: 895 2855 8324 Passcode: 278766

If you are a Mattermost user you can message and post your questions in the channels listed below, **otherwise** email tech@rebellion.earth and your query will be relayed to the appropriate team.

- For help with **The Hub**, **UK Cloud** or **UK Forums** go to the [Hub Help Desk](#) channel.
- If your query relates to **Action Network** contact the [Action Network Data Team Reception](#).
- For **other technical enquiries** go to [Tech Reception](#)

The XRUK Digital team provide maintenance and tech support for:

- The Hub
- UK Cloud
- UK Forums
- Mattermost
- Action Network
- GDPR & Security
- Volunteer Website
- CRM [Customer Relationship Management]
- extinctionrebellion.uk email accounts
- UK Vault [Bitwarden password manager]
- Events / Movement calendar
- Events / Actions map

- Local Group map
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