

# Pre-course Information and Preparation

## **Zoom Technical and Practical FAQs**

We recognise that studying online is very different from hard copy reading materials and face-to-face learning. Using your Course Schedule form and attending Zoom sessions, as well as registering for them and keeping track of registration emails, can be a challenge, especially if you are not familiar with technology.

For these reasons, do please study our FAQ sheet FIRST as it has answers to many of the most frequent Zoom technical and practical issues you may encounter on the Course.

[Zoom FAQ's / Troubleshooting](#)

## **Data Protection Agreement**

By taking part in the course, you may have access to other people's personal details such as email addresses. Therefore, please sign (digitally) our [Data Protection Agreement](#).

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