

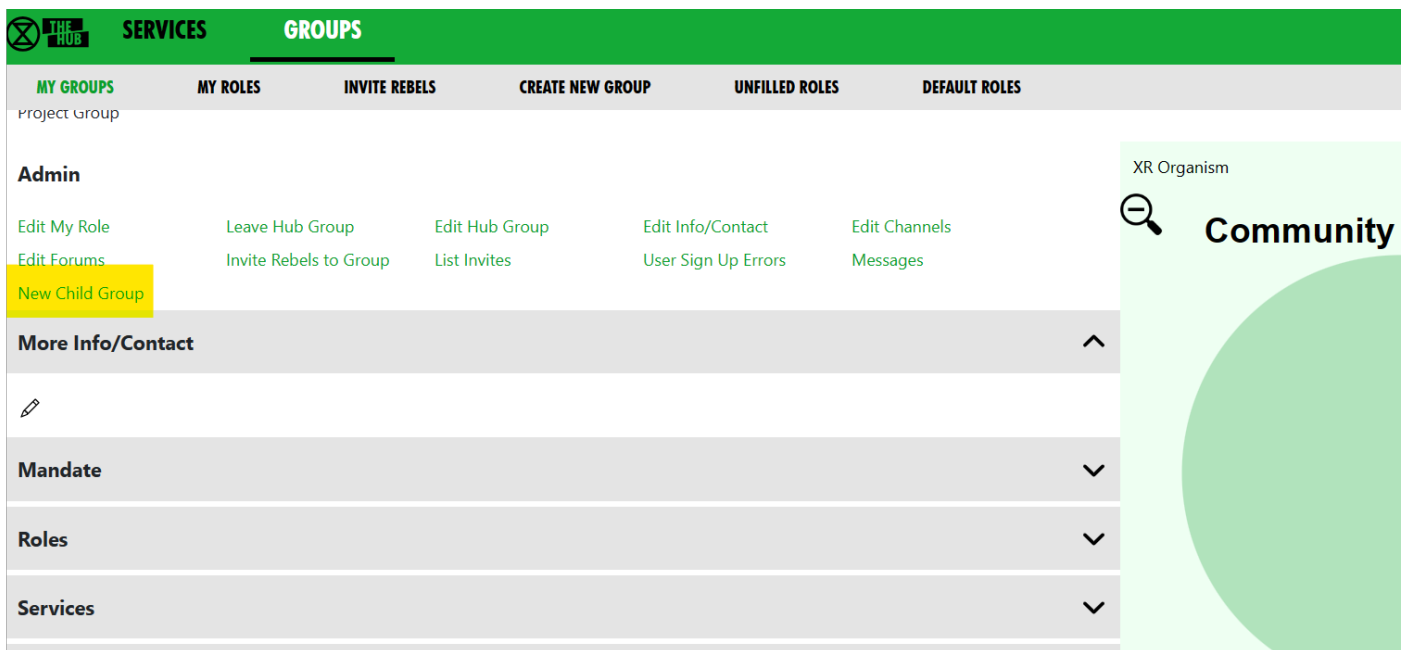
Setting up a New Group on the Hub

This document takes you through the process of **creating a new group on the Hub**.

See also [Good Practice Guide](#)

Creating a New 'Child' XR Group

If you are part of a large circle which has numerous working groups (e.g. a large working group like **Pathways**, you may have a number of large and separate working groups, for example: 'Talks and Trainings', 'Foundation Programme', etc.). If this is the situation for your circle, you can create separate **Hub Groups** for your working groups on the Hub, alongside new services that group provides.



To create a new group, go to your group in **My XR Groups**; click the **New Child XR Group** button. Alternatively, click on the '**New Child Group**' green font option via the '**My Groups\Admin**' option from the grey menu bar along the top of your window. (See image above)

This shows the first page of the new group **wizard** (a support tool):

[Previous](#) [1-Name](#) [2-Type](#) [3-Purpose](#) [4-Roles](#) [5-Services](#) [Next](#)

CREATE GROUP - NAME - STEP 1 OF 5

Hub Group Name ?

Short Name ?

I am creating my new group as a Group Admin of

Should the new group appear as a subgroup of Action Wellbeing Hive ?

- A subgroup
 Independent

Everyone on the new tools is in XR, so please don't include XR in names.

[Previous](#) [1-Name](#) [2-Type](#) [3-Purpose](#) [4-Roles](#) [5-Services](#) [Next](#)

Name your new group, then add a short name. This is used as a prefix to channel and forum names, to distinguish them from other groups' channels/forums.

Select **which Hub Group the new group relates to** (NB you have to be its Group Admin to do this). For a subgroup, this will be the parent group.

Decide if the new group is a subgroup (e.g. a Working Group which is a subcircle of the group above) or an independent group (e.g. a new, nationwide Campaign Group which isn't run by an existing UK Working Group).

Click '**Next**'.

CREATE GROUP - TYPE - STEP 2 OF 5

What type of group do you want to create on the Hub?

- UK Working Group ?
- Regional Group ?
- Affinity Group ?
- Community Group ?
- Role Support Group ?
- Project Group ?
- Campaign Group ?

Linked Role in Action Support ?

Link to a new role with the same name as the group ▼

Type. Now you can choose what **type of group** to create. (See the image above for options)

If you create a subgroup, you can create a **linked role**; here, the External Coordinator of the new group represents the child (sub) group in the parent group.

SOS principles suggest that a new working group is created when a role becomes too much for one person to handle; the work involved needs a group of people to work on a project or new work stream. The **existing role holder becomes External Coordinator of the new group**, inheriting the mandate. The parent group defines the mandate of the new group in collaboration with the new team.

Linked Role

There are **two choices** here:

- If you are creating a new group to **fulfil an existing role**, then select the **role in the drop down**.
- If there is **no existing role**, just leave the **dropdown unchanged**; a new role is created in the parent group with the same name as the new child group.

Click 'Next'.

CREATE GROUP - PURPOSE - STEP 3 OF 5

Purpose ?

Accountabilities ?

Domains ?

New Group Purpose (See above image)

Now you explain the **Purpose of the new group**. If it is a group that can (or must) have a mandate, you add this here. If the group may not have a mandate (e.g. a **Project Group**), you will only be asked what the group is for.

Click 'Next'.

CREATE GROUP - ROLES - STEP 4 OF 5

Role	Role Holder	Tenure Until		
External Coordinator	<input type="text"/>	dd/mm/yyyy <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
Internal Coordinator	<input type="text"/>	dd/mm/yyyy <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months
Group Admin	<input type="text"/>	dd/mm/yyyy <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/> 3 Months <input type="checkbox"/> 6 Months

If you know who will occupy each of these core roles, please select them here, and they will be added.

If you don't know yet, or you want to add other roles, you can do this any time after your group is created.

If you don't want to have one or more of these roles, select "Do not create role" as the role holder

New Roles and Role Holders. Now you can choose which of the core roles to create and who will be in them. These role holders are selected from members of the group you are group admin of in the first page. This is just a handy shortcut - you can always add people to the group, and to roles, later on, after the group is created.

Click 'Next'.

CREATE GROUP - SERVICES - STEP 5 OF 5

Would you like rebels to reach your group via... ?

- Action Support's Reception channel
 A dedicated Reception channel for the new group

Which of the main Forum categories is best for your group's forums? ?

Do you need a folder on the Cloud for your documents and files?

- Yes, we need our own folder
 No, we don't need Cloud storage

Notes ?

[Save for later](#) [Submit Now](#)

Services Finally, you choose what **channels**, **forums** and **cloud folder** to create.

Click 'Save' when done.

Note: You can only have one new Hub Group pending/saved for later at a time. If you try to start a new one when you already have one which hasn't been created, you will just be editing the existing form!

Once you have filled in the form, your new XR Group will have exactly the same kind of facilities as any other Hub Group, i.e.: channels on Mattermost, security groups and forums on UK Forums. Optionally a separate file storage area can be created on the UK Cloud.

People in the new group are not automatically also in the parent group. However, you can invite them to be in both, if your group agree. This requires discussion. If the parent (or any ancestor) group has **Invite All Members Of Child Hub Groups** ticked, they will be invited automatically to those groups. N.B. Invitees do not have to accept membership (for example, if already over-committed).

Already Have a Mattermost Team?

If your group is already on Mattermost (but not on the Hub), **it is very important that you let DDAT crew know**, so that we link the Hub to your existing team. [Contact DDAT](#)

Tell DDAT what your team is called, and which channels you want people to be joined to automatically.

You must give **xrukadmin** (the Hub's login) admin access to your team, so the Hub can add people to it. You can only do this using a web browser or the PC app to connect to Mattermost; the phone apps do not have all the menu options.

The procedure is:

- Go to your team.
- Click the bar menu, 'Manage Members'.
- Click 'Invite People'.
- Type 'xrukadmin' in the 'Add' or 'Invite' people box.
- Go back to 'Manage Members'.
- Find it in the list; use the drop down to make it 'Team Admin'.
- Then go to each channel, to join 'xrukadmin' to each one.

You also need to join **xrukadmin** to **any channels you want your members to be joined to automatically by the Hub**. If you do not do this, the Hub cannot join people to your team and channels.

When the admins actually create your Hub Group on the new services, you will receive an email telling you this has happened. The next time you log in to the hub, your accounts on the new services will be set up for you automatically, so you can start using them.

Want a New Mattermost Team?

It is recommended that you use the same team as your parent (for local groups this will normally be the regional team). This is so your group can easily interact with other groups in the region.

Teams on Mattermost take significant resources on the server. You should only ask for a new team if your group is large, and will have many subgroups, each with their own channels.

Only the Mattermost admins can create Teams on Mattermost, so you need to DM them **@xradmin** and **@xradmin2** to ask for a new team. The team name must not clash with an existing team, (especially in terms of mandate overlap or repetition). The group name must be between 2 and 15 characters long. Once this is created, please follow the instructions above in [If you already have a Mattermost team](#).
